



## *Environmental Policy 2021*

At Trevalgan Touring Park we are committed to being as sustainable as we can and minimising our impact on the wonderful area in which we are fortunate to live and work. We consider Trevalgan a very special place... just two miles from St Ives town centre but quietly nestled between the granite north coast cliffs with bracken/ gorse/heather covered hills behind and surrounded by open farmland in an Area of Outstanding Natural Beauty.

### **What we are doing to help...**

We reduce, reuse and recycle where possible and encourage our guests to do the same by providing a well laid out, central bin area for separating waste (glass, tins, paper, card, plastic, hot ashes, general waste). This is completely screened from view with signage to help identify what goes in each area. We also offer a battery recycling service which is located in the Reception.

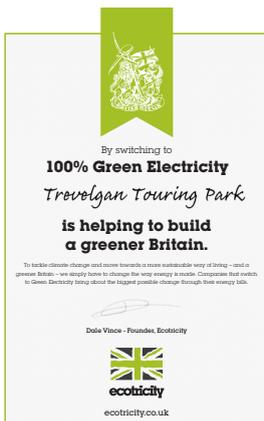
Our booking system sends confirmations and reminders via email and has enabled us to greatly reduce the number of printed sheets and envelopes used. In 2020, we designed an App to replace the traditional 'Welcome' information booklet issued at the time of check-in. This App allows guests to access up-to-date information about the facilities and services on site, tourist information, interactive walking maps, bus timetables, emergency contact information, etc. Again, this continues to reduce the amount of paper our business consumes.

All water on site comes from our own private borehole supply and is filtered and UV treated to a very high standard without the use of chemicals/chlorine.

We have our own sewerage treatment plant on site and predominantly use 'Tersano' aqueous ozone sanitizer and use Ecover cleaning products which help to protect the bacteria within the system that are vital for digestion and efficient running. We also sell Ecover cleaning and hygiene products in our on-site shop.

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We only sell organic toilet fluid and rinse in our on-site shop and request that guests use these environmentally friendly products in their cassette toilets to help protect the aquatic life once this waste has been collected/removed from site for safe disposal.



We try to minimise water and energy use through the installation of push button taps on our basins and showers (not in the family/unisex rooms) and low energy LED lighting (with motion sensors in the toilet/shower block). The washroom areas also have Velux windows to give plenty of natural light and minimise the lighting required during the daytime. Instant 'Rinnai' boilers provide all hot water on site and are very energy efficient. We are also introducing solar lighting around the Park and hope to continue to roll this out over the next few years. Since 2020, 100% of the electricity

consumed at Trelvalgan Touring Park comes from green sources such as wind and solar and is also Vegan accredited ([ecotricity.co.uk](http://ecotricity.co.uk)).

During the renovation of the site facilities in 2013/2014 we were very mindful of the local vernacular and sourced local granite for the extension to the toilet/shower block, used natural slate for the roofs of the toilet/shower block and the new reception/shop. We have used wood windows and doors throughout our facilities and have chosen to paint them in a soft grey/green to compliment the local granite of our onsite farmhouse, toilet/shower block and games room. We used cedar wood cladding on the reception/shop which is naturally fading to a silver grey which again blends well in the built environment and is from a sustainable source.

The Park is surrounded by Cornish stone hedges which provide a wonderful habitat for the native flora and fauna and we have areas of more ornamental planting and hedging but try to use species to compliment the area such as sea pinks (thrift) as well bee and butterfly friendly plants such as lavender and buddleia.

When possible we use electric golf buggies, trimmers and hedge cutters to minimise noise and fume pollution to our guests and neighbours while continuing to maintain the Park to a high standard.

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Whenever possible we like to use local tradesmen and suppliers as we recognise the real benefit this can have on our community. As an example of this commitment, we commissioned Outdoor Play People from St Columb Major to design, build, and install our new play equipment: tractor, trailer slide, rockers, bespoke pirate play ship and bird's nest swing. We also encourage our guests to choose 'local' while staying in Cornwall and we are very passionate about locally produced food and drink and stock many every day and luxury items in our onsite shop. Examples of our suppliers include Carter's Eggs, Trewithen Dairy, Davidstow Dairy, Moomaid of Zennor, DeliPops, Roskilly's, Tregothnan, Boddington Berries, Simply Cornish, Halzephron Herb Farm, Cornish Sea Salt Co, Heather Bell Honey Bees, Cornish Orchards, Polgoon, Sarah & Finn's, Get Fruity and many others.

Paper bags are available for guests in our on-site shop and we also sell our own 'Trevalgan' reusable jute and cotton shopping bags. We are also trying to reduce the number of disposable drink cups used by offering hot drinks at a reduced price for guests who use their own reusable cups. Other eco products available in the shop include sunscreen, feminine hygiene products, recycled washing up sponges etc. We now only stock reusable barbecues and sustainable British charcoal.

We encourage guests to leave their cars on site so they can explore the network of local footpaths and the nearby South West Coast Path and there is an on-site bus to St Ives town centre. We are more than happy to provide further bus/train timetables for those wishing to explore further afield using public transport.

We are proud business supporters of the 'South West Coast Path' and we have also helped to raise hundreds of pounds for the 'Children's Hospice South West' through the sale of second-hand books and donations from guests to the counter-top collection box (including all monies from guests taking a 'late departure' as per our 'Late Departure Policy').